



NETSUITE LEARNING PROVIDER TOOLKIT

NetSuite Training is running a program focused on delivering customized end user training to customers on their unique NetSuite solutions. It is our goal to help partners achieve the same success in helping their customers become proficient on NetSuite, increase productivity and successfully perform job duties.

The Learning Provider Toolkit is beneficial to:

- Help customers struggling with end user adoption.
- Alleviate customer frustration because of untrained project teams.
- Being overwhelmed with questions from untrained users.
- Augment consulting services offering and increase customer satisfaction.
- Roll-out end user training for partner customers with detailed training materials and a solid methodology.



How can we help you?

The Learning Provider Toolkit provides the solution to deliver custom end user training to a partner's customers leveraging our world class training content.

Training materials are updated as a part of the subscription agreement so partners stay up to date with the latest NetSuite functionality.

Training Materials

Do not spend valuable hours developing training materials from scratch. Use our customizable materials to lead training sessions that prepare end users for go-live and equip them with comprehensive job aids for use in the future.

- 750+ Industry specific job aids
- Role- and process-based
- Content available in multiple languages

As an example, for **Accounts Payable**, partners will receive a Training Presentation plus Quick Reference Guide detailing the following processes amongst others:

Procure to Pay

Quick Reference Guide

Navigating the Quick Reference Guide

There are **three ways** to navigate around the Reference Guide:

- 1) Click the desired **blue-highlighted functional box** in the **Process diagram** below
- 2) Click the link in the **Table of Contents** section
- 3) Use the MS Word **Navigation Pane**
 - a. Activate it by going to **View** and checking **Navigation Pane**
 - b. Click the area of interest

Process Diagram

Enter a bill	Entering a vendor credit	Print checks and forms
Approve a bill	Enter a vendor return authorizations	Write a check
Payment hold on a bill	Approve vendor return	Void a check
Paying bills (bulk pay)	Authorizations	Void a bill payment
Paying bills (single pay)	Shipping authorized vendor returns	Paying sales tax
Pay a single vendor	Credit vendor returns	Review A/P reports

Terms

- Content in the training presentations and quick reference cards will be maintained in parallel with product changes. Content is analyzed in parallel with product changes and resulting changes to content will be made as necessary. Updated content will be made available to current subscribers.
- The use of this content is limited to the subscription period.
- The subscription to the Toolkit provides the right to use the Oracle NetSuite Learning Provider badge during the subscription period.
- Use of the Oracle NetSuite Learning Provider badge does not signify certification, authorization or endorsement by NetSuite Training.
- All responsibility for training customer end users and outcomes of such training are solely the responsibility of the partner.
- Use of the Toolkit is governed by the conditions set forth in the Terms of Service.